That’s what I’m talking about
TRS Monthly Performance Averages

Percent Answered in 10

TRS Total Intrastate and Total Interstate Session Minutes

- Intrastate
- Interstate
TRS Session Minutes by Jurisdiction

TRS Session Minutes by Inbound Method (includes intrastate and interstate minutes)
CapTel Performance Averages

Percent Answered in 10

CapTel Total Intrastate and Total Interstate Session Minutes

2017 ANNUAL Report - Statistical Reports 3
CapTel Session Minutes by Jurisdiction

- Intrastate: 430,301
- Interstate: 146,933
- 2-Line: 29,641
- Int'l: 1,733
- Toll Free: 46,195
- Gen Assist: 5,135

CapTel Session Minutes by Inbound Method

- CapTel: 458,223
- Voice: 201,716